Mobilizing Masculinity: Women's Experiences of Men at Work:

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• "Gender relations are always being made and remade in everyday life. If we don't bring it into being, gender does not exist" (*Gender*, 2009, p. 73).

Data Sources

- 50+ individual interviews
- Multiple group interviews, of women
- Participant observation in 'diversity training' sessions
- Observation of meetings
- Archival materials (newsletters, memos, policy documents, videos, transparencies)
- In 17 corporations, 9 of which are multi-national

No. 19: Tom & Betsy Vignette

Tom and Betsy, vice-presidents in a Fortune 100 company, stood talking in a hallway after a meeting. Along the hallway were offices--that were not theirs. A phone started ringing in one office and after three or four rings, Tom said to Betsy, "Why don't you get that (the phone)?" Betsy was surprised by Tom's request but she answered the phone and Tom returned to his office.

Afterwards, Betsy found Tom to ask if he realized what he had done. "I'm a vice-president too, Tom, and you treated me 'like a secretary.' What were you thinking?"

[Ask interviewee: What was happening here? Have you ever heard about or seen an event like this?]

No. 9: Tomaisa Vignette

(Japanese-born Ph. D. engineer regarding 'white' men)

"I look at the white guys eating lunch together and feel I'm left out on important informal information. I feel left out, like something is going on that excludes me. Seeing them together makes me feel like an outsider. . . ."

"I went to lunch with the white guys for awhile but, eventually, I gave up."

/Why was that?

"Well, white guys just make statements!"

/What does that mean?

"I would ask a question and one of them would answer. But he never asked me a question back. Then he just made more statements."

[Ask interviewee: /What do you think of this story? Have you ever seen or heard anything like this?]

Standpoints:

Angles of Vision on Women & Men at Work

- A) PYM >> seeing women >> seeing men behave as men at work
- B) PYM >> seeing men >> seeing women behave as women at work

From: P. Y. Martin. 2001. Mobilizing Masculinities: Women's Experiences of Men at Work. Organization 8; also P. Y. Martin, J. Reynolds, and S. Keith. 2002. Gender bias and feminist consciousness among judges and lawyers: A standpoint theory analysis. SIGNS: Journal of Women in Culture & Society 27 (3):665-701.

Gender as Social Institution

- Is extensive relative to time & space
- Entails distinct practices, is constituted through practice
- Is profoundly social: created by people in groups
- Is shaped by narrative & physical agency
- Is embodied
- Is incorporated into identities (selves)
- Is a set of social positions & relations
- Has structure (in the form of recursive/cyclical practices)
- Is a system of stratification, entailing unequal power, resources, & opportunities
- Is *legitimated by ideology* (cognitive, normative claims)
- Is both constraining & facilitating
- Is contradictory, conflicted, & changing
- Is *mediated* by race/ethnicity, religion, age, social class, sexual orientation, nation, world region, able-bodiedness

Gendered Aspects of Organizational Structure

- Gender composition: all-male, all-female, mixed
- Gendered labor markets
- Gendered occupations
- Gendered jobs (men's work, women's work; same work with different titles)
- Gendered management hierarchies
- Gendered job ladders (& differential opportunities)
- Gendered unions, including union leadership cadre
- Gendered work & peer (social) groups

From: P. Y. Martin. 1992. Gender, Interaction, and Inequality in Organizations. In C. Ridgeway (ed.), *Gender, Interaction, and Inequality*. New York: Springer-Verlag.

Gendered Organizational Dynamics

- Managers label tasks/activities as men's or women's
- Managers use women as cheap, flexible labor
- Managers preserve male privilege & jobs
- Men peers exclude women from jobs or groups
- Men workers refuse to accept dead-end, repetitive, place-bound, low-pay jobs
- Men display competitive (etc.) masculinity/ies
- Managers segregate men & women to facilitate different pay & reduce odds of comparison
- Men managers & workers sexualize women

From: P. Y. Martin. 1992. Gender, Interaction, and Inequality in Organizations. In C. Ridgeway (ed.), Gender, Interaction, and Inequality. New York: Springer-Verlag.

GENDER AS PRACTICE: Four Views

- Candace West, Don Zimmerman, Sara Fenstermaker (sociologists, ethnomethodologists): doing gender, gender displays, doing difference, accountability dynamics
- **Dorrine Kondo** (anthropologist, post-modernist): gender as narrative rhetorical assertion, as performance
- Judith Butler (historian & comparative literature specialist): poststructuralist, gender as *performativity, reiteration, citation*
- R. W. Connell (sociologist, social constructionist): gender as configurations of practice within a society's system of gender relations (masculinities & femininities)

From P. Y. Martin. 2003. "Said and done" vs. "saying and doing": Gendering practices, practicing gender at work. *Gender & Society* 17:342-366.

Gender as Practice: A Definition

Gender as discursive & material practices— actions reflecting &/or constituting society's gender institution by invoking norms, stereotypes, empirical associations, meanings &/or interpretations (includes masculinities and femininities) that are culturally or socially associated with gender

P. Y. Martin. 2003. "Said and done" vs. "saying and doing": Gendering practices, practicing gender at work. *Gender & Society* 17:342-366; & P. Y. Martin 2006. Practicing Gender at Work: Further thoughts on reflexivity. *Gender, Work and Organization* 13 (3, May):254-275.

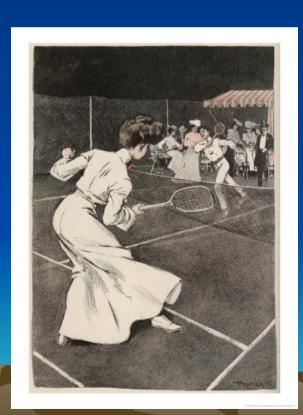
Gender as discursive/narrative practices:

actions that are written, spoken, or tacit & that invoke the gender institution relative to conditions or claims (intended by the actor/agent or experienced by recipient or observer); includes accounts; are both individual & collective



Gender as material/bodily practices--

actions reflecting or constituting a society's gender institution that involve the physical body of individuals (e.g., through displaying clothes, hair, stance; hitting, nursing a baby, fighting, managing, controlling) & of collectivities (waging war; playing on football team)



Women's Accounts of Men Mobilizing Masculinity at Work

- Story 1: Tom, Betsy & the telephone
- Story 2: Men "peacock" in meetings
- Story 3: Men protect each other
- Story 4: Valerie: "Not gregarious enough"

Masculinity/ies at Work: Individual Doings & Collective Mobilizing

Individual action + Collective action Individual Men's collective mobilizing of masculinity/ masculinities (contesting, affiliating)

Masculinist culture & structure that foster a preference for men & masculinities over women & femininities

Men's Mobilizing of Masculinities: Contesting & Affiliating (in Women's Experience)

Primary Audience

Men

Women

Contesting (oriented to establishing superiority or control over another; using another's labor to one's advantage):

Peacocking Self-promoting (Dominating) (Expropriating)

Dominating **Expropriating**

Affiliating (oriented to obtaining benefits or opportunities from another or offering same; deciding on basis of affect; showing positive affect to another):

Visiting
Sucking-up
Protecting
Supporting
Deciding based on
liking or disliking
Expressing fondness

Contesting Masculinities: Four Varieties

Peacocking = men vying with each other for attention, time, the chance to talk in meetings, or claims to equal or superior status or skills; called "peacocking" (by Christine Jones)

Self-promoting = men's asserting that their talents, skills, or accomplishments are superior, exceptional, and special.

Dominating = men exercising control or dominion over another.

Expropriating others' labor = transferring others' labor or contributions to oneself (can be done to men & women). Primarily, a dynamic of processual power that expropriates labor without the worker's consent or without acknowledging that the transfer occurred. Took two forms: (a) Using others' labor for one's benefit or the benefit of the unit, e.g., team, program, organization; and (b) taking credit for work done by others.

P. Y. Martin. 2001. Mobilizing Masculinities: Women's Experiences of Men at Work. *Organization* 8.

Affiliating Masculinities: Six Varieties

Visiting = men affiliating with each other by "visiting" with each other informally in the halls, at lunch, and in meetings; includes talking, discussing, chatting, joking, and kidding around about non-work topics like sports, corporate politics, current events (but can also include work-related topics)

'Sucking up' = men deferring, assuming a subordinate status, and/or being solicitous of and/or subservient to other men

Protecting = men preventing other men from suffering negative consequences due to poor job performance or incompetence by mobilizing a shielding form of masculinity

Supporting = men helping other men in ways that help them (the men) but that fail to advance work-related goals

Deciding based on liking/disliking = making decisions based on affect, rather than formal or official work-related criteria

Expressing fondness = men expressing positive sentiments of affection to or about each other

Conflating Masculinities & Work Practices

MOBILIZING MASCULINITY

(Dynamics & Relations)

CONFLATING

of Masculinity & Working Dynamics

WORKING

(Dynamics & Relations)

Costs to Women of Men's Mobilizing of Masculinities

- Saps energy & wastes time
- Tells women men are concerned with something other than work
- Tells women they are 'different'
- Makes women feel frustrated, exhausted,
 & excluded
- Tells women they are women "first," workers "second"

Men's Constructions of Women at Work

Men's Actions Toward or With Women:

- * We don't think of women . . at all.
- * I always ask the women before I plan late meetings
- We don't 'rate' them anymore (with '10' as prettiest/sexyist)

Men's Views of Women:

- * Women think it's gender when it's not
- * If women request help politely, men help them out
- * Women do not understand that work is politics
- Women think it's gender when it's not
- Women work too hard
- * Women talk to people more & ask more questions

Men's Views of What Women are Stereotypically Like:

- * Women are nice
- * Women are sexual
- * Women are helpers, helpmates for men
- * Women are emotional
- * Women are better at bringing people together, at getting consensus
- * Women need protection

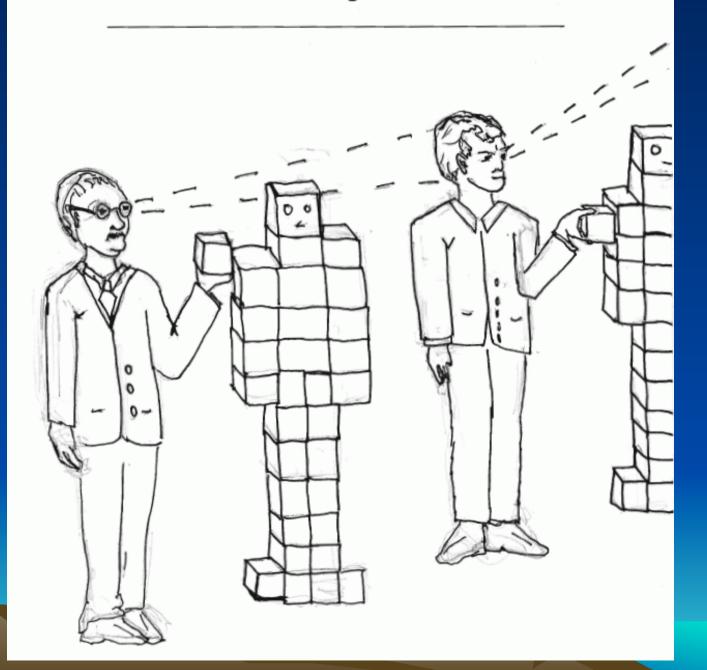
Practices & Practicing— Gender as Two-sided Dynamic



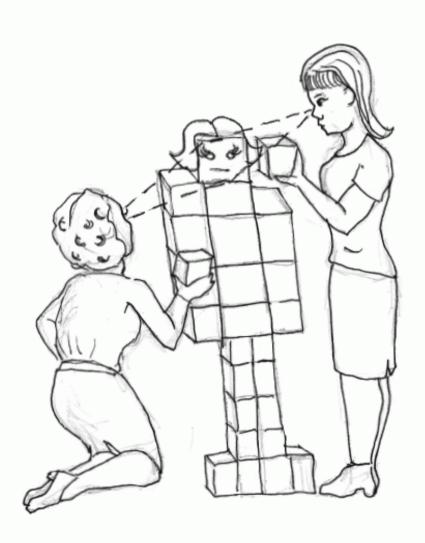
A distinction that matters?

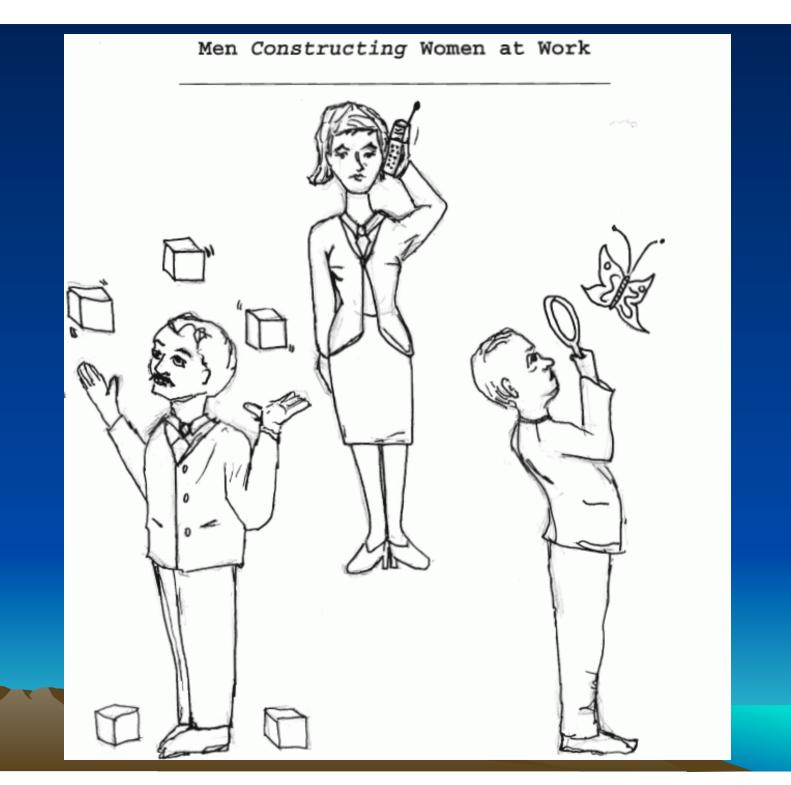
Women Constructing Men at Work

Men Constructing Men at Work



Women Constructing Women at Work





The Spillover Hypothesis for Why Gender is in the Workplace WORK PLACE WOMEN ARE NICE MEN ARE

The Gender as Institution Hypothesis: The Workplace as Embedded in the Gender Institution

